

Resort, Spa and Business hotel alongside the St.Lawrence River!

Policy for guests accompanied with an animal

Our objective is to make your stay the most enjoyable and secure for you and for your animal. For your comfort and also for the comfort of other guests, we would like you to consider this policy. By signing the registration card you accept the fee of \$20,00 for your stay with your animal and respect these policies.

Fee of \$100.00 will be charged on your credit card if there is one or more violation of these policies.

- A maximum of two animals is allowed in a room.
- Any animal should be held with a leash any time on the site of the Auberge de la Pointe (inside and outside).
- On the site of the Auberge de la Pointe, any animal should be supervised at any time, whether it is on the ground or in the rooms.
- Animals are not allowed in the service pavilions (restaurant, front desk, bars, living rooms, meeting rooms, recreative pavilion). Otherwise, the only place in the Auberge de la Pointe where it is possible to serve food when you are accompanied with your animal is on the terrace of the Cafe-Bar « Le Mirador ». You will have to access the terrace via the outside walk. For the meals, room service is available.
- You are allowed to circulate in the corridors of the Auberge de la Pointe with your animal <u>only to access</u> <u>your room.</u>
- The Auberge de la Pointe makes a commitment to supply an appropriate environment and equipments in a good condition to all its customers. Every owner of an animal is responsible of keeping the environments clean (inside and outside). This means that any excrement or damages caused by the presence of the animal must be assumed by his owner.
- It is forbidden to let your animal climb on the bed.
- By travelling with your animal, you are aware that the risk of wounds and/or damages caused by your animal is increased. By staying at the Auberge de la Pointe accompanied with your animal, you accept to indemnify and hold harmless Auberge de la Pointe inc., its operator and it's owner from liability/or damages suffered as a result of your animal(s).
- The Auberge de la Pointe reserves the right to expel at any time the customers whose animals would be noisy, disturbing or which would represent a danger for the individuals (visitors, guests, employees, etc.).

• Under no circumstances, an animal alone in the room will be tolerated.

Pavilions where animals are allowed:

- « Le Gaspé » pavilion : Rooms from #190 to #200
- **« Les Îles » pavilion:** Rooms from #115 to #119 (Because rooms are equipped with patio door which allows direct access to outside).



